### Sunday, April 2

**Pre-Conference** 1:00 PM – 5:15 PM  
Making the Difficult Conversation Simple(r)  
Jeff Cohn, MD, MHCM, Medical Director  
Veranda 1-8

### Monday, April 3

**Conference & Exhibits Open** 7:00 AM – 8:15 AM  
Registration in Ballroom Foyer; Breakfast in Garden Court

#### Welcome 8:15 AM – 8:45 AM

*Welcome, Announcements*  
Julie Benson, MD  
Ballroom

#### Keynote 8:45 AM – 10:15 AM

*The Human Side of Healthcare*  
Dale Larson, PhD  
Ballroom

#### Networking & Refreshment Break 10:15 AM - 10:45 AM in the Garden Court

#### SESSION 1 10:45 AM – 12:00 PM

1A. Secrets at the End of Life  
Dale Larson, PhD  
Atrium 4

1B. Regulatory Issues for Hospice and Palliative Care - The Latest from Washington  
Judi Lund Person, MPH  
Edina

1C. Threshold Conversations: Diagnosis, Dying, Death and Bereavement  
Ted Bowman, Mdiv  
Edina

1D. A Conversation about Prognostication  
Maggie O’Connor, MD, BC-PC  
Atrium 7

1E. Hospice & Palliative Care Case Conference: What We do When Surrogacy Fails, the Baby Doesn’t Die, and the New Definition of ‘Maximum Life-Support’  
Drew Rosielle, MD, FAAHPM; Allison Feldman, MD; Elena Wahmhoff, MD  
Atrium 2

1F. Strengthening your Hospice Roots: Enhancing Productivity and Cost Containment Efforts  
Lisa Abicht-Swensen, MHA, LNHA  
Veranda 7-8

1G. What’s Important? Eliciting Deep Insights from Patients and Families: A Workshop for Opening Doors to Important Conversations  
Sandra Schellinger, MSN, NP-C; Eric Anderson, MD, Judi Blomberg, BA, JD  
Atrium 6

1H. Integrative Healing Therapies for Hospice Care  
Sandra McGurran, MSW, LISW, Reiki Master, Aromatherapist  
Plaza 2

1I. Teaching Communication Skills - Professional Development  
Annette Nijjar, MD; Elizabeth Uchitelle, MD; Beth Jeffrey, MD  
Atrium 8

1J. Thorazine in Terminal Delerium: Allowing a Husband to Say Goodbye  
Jennifer Kuyava, MD  
Veranda 1-2

1K. Best Practices in Palliative Care for Immigrants and Refugees: A Family Systems and Cultural Humility Perspective  
Miguel Ruiz, MD; Cristina Plaza, MAEd, LAMFT  
Atrium 1

#### Lunch & Learn Medical Cannabis: A Compassionate Approach to Care 12:00 PM - 1:00 PM in Atrium 6

#### Networking Lunch 12:00 PM - 1:15 PM in the Ballroom

#### SESSION 2 1:15 PM – 2:15 PM

2A. Story as Method: Introducing Companion Narratives as an Invitation for Patient Explorations of Spiritual Self  
Dee Dee Haines, D Min, Mdiv  
Bloomington

2B. Hospice Levels of Care  
Jeannie Vestrum, RN, BSN, CHPN  
Veranda 1-2

2C. Opioids for Chronic Pain in Palliative Care Populations. Looking Back on What Has Changed the Last 10 Years  
Drew Rosielle, MD, FAAHPM  
Edina

2D. What are you Bringing to the Bedside? Mindful Presence & Self-Awareness  
Carolyn O’Bryan Cochran, CT, MA, LPC  
Atrium 4

2E. In sha allah: Somali End-of-life Care  
Intisar Hussein, MSW  
Atrium 6

2F. What’s New in Community-Based Palliative Care  
Lyn Ceronsky, DNP, GNP, FPCN, CHPCA  
Veranda 7-8

2G. I Love My Volunteer Buddy! : How Volunteers Can Serve our Pediatric Population  
Claire Vandrovec; Jody Chrastek, DNP, CHPN  
Atrium 1

2H. Physician-Assisted Dying Today: Progress or Peril?  
Don Postema, PhD, MPhil, MTS  
Atrium 7
2I. Advance Care Planning and the Nursing Student
Nancy Hall, DNP, RN
Atrium 8

2J. Collaborating to Increase Access to LifeCourse, a Late Life Supportive Care Approach
Paul Erickson, MD, MPH; Vivian Anugwom, MS, CHES
Atrium 2

Networking & Refreshment Break 2:15 PM - 2:45 PM in the Garden Court

>>> SESSION 3 2:45 PM – 3:45 PM

3A. DNR Does Not Mean Do Not Treat: Why POLST (Physician Orders for Life Sustaining Treatment) Works
Nancy Joyner, MS, APRN-CNS, ACHPN
Atrium 8

3B. Educating the Public about Hospice through Collaborative Programming
Mary Hostetler, BSN, MBA, MAN; Christi Young, LPN; Amy Stelplug, CTRS, CDP, CDCM; Susan Siegle, BA
Atrium 6

3C. The Patient Environment: My Workplace or Her Home?
Julie Szamocki, MEd, MT-BC
Atrium 1

3D. Comfortableness with the Discomfort of Surveys
Lores Vlaminck, MA, BSN, RN, CHPN
Veranda 1-2

3E. "I Can't Pull the Plug!": Supporting Surrogate Decision-Makers in the Medical Setting
Florence Wright, MSW, LGSW
Atrium 7

3F. Working with “Barriered” Populations to Access Community Services at End of Life
Leigh Hartenberg, LGSW, APSW
Veranda 7-8

3H. Physician-Assisted Dying Today: Progress or Peril?
Don Postema, PhD, MPhil, MTS
Bloomington

3I. Pain-Staking Truths: How to Plug into Patients in Pain Without Shorting Out
Vicki Rackner, MD
Edina

3J. What are you Bringing to the Bedside? Mindful Presence & Self-Awareness
Carolyn O’Bryan Cochran, CT, MA, LPC
Atrium 4

Networking & Refreshment Break 3:45 PM - 4:00 PM in the Garden Court

Closing Plenary 4:00 PM – 5:00 PM
Importance of Good Communication Skills in Healthcare
Darryl Chutka, MD
Ballroom

MNHPC Annual Meeting 5:15 PM – 6:00 PM in Plaza 1
Exhibitor Reception 5:00 PM – 6:30 PM in the Garden Court

Tuesday, April 4

Conference & Exhibits Open 7:00 AM – 8:15 AM Registration in Ballroom Foyer; Breakfast in Garden Court

Tai chi (optional activity) 7:30 AM - 8:00 AM in Edina Foyer with David Fink

Welcome 8:15 AM – 8:45 AM
Welcome, Announcements & Laughter yoga (Sarah Routman)
Julie Benson, MD
Ballroom

Keynote 8:45 AM – 10:15 AM
Compassionate Communication: Conversations about Spirituality
Betty Ferrell, RN, PhD, MA, FAAN, FPCN, CHPN
Ballroom

Networking & Refreshment Break 10:15 AM - 10:45 AM in the Garden Court

>>> SESSION 1 10:45 AM – 12:00 PM

4A. Supporting Family Caregivers
Betty Ferrell, RN, PhD, MA, FAAN, FPCN, CHPN
Atrium 4

4B. Avoiding Costly Medicare Mistakes
Corrinne Ball, RN, CPC, CAC, CACO
Edina

4C. Failure to Die: When Graduation isn't a Celebration
Sara Lassig, PhD, LICSW; Kristopher Hartwig, MD, MPhil; Robin Schafer, RN, BSW
Bloomington

4D. Who Should I Call: Palliative Care and Ethics Consults--Differences and Similarities
Lyn Ceronsky, DNP, GNP, FPCN, CHPCA
Atrium 2

4E. Starting Where you Are, and Knowing Where You're Going: Palliative Care Program Development
Thomas Klemond, MD
Atrium 7

4F. Honing your Palliative Care Communication Skills: At the Bedside or in the Clinic
Susan Hunt, MD, FACP
Plaza 4
<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
<th>Presenters</th>
<th>Location</th>
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<tbody>
<tr>
<td>4G.</td>
<td>Ready to Serve: Meeting the Needs of LGBT Older Adults</td>
<td>Marsha Berry, MA, CAED; Nate Cannon, BA, CDP</td>
<td>Atrium 1</td>
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<td>4H.</td>
<td>Osteopathic Manipulation Therapy: Take Home Techniques for the Hospice &amp; Palliative Care Provider</td>
<td>Todd Dalberg, DO, MCR; Meghan Ryan, DO</td>
<td>Veranda 1-2</td>
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<tr>
<td>4I.</td>
<td>Fido the Facilitator: Conversations with a Therapy Dog at End-of-Life</td>
<td>Molly Johnson, BS, KPA, CTP, CHES; Deb Van Buren, BA; Mary Seifert, MS</td>
<td>Atrium 8</td>
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<td>4J.</td>
<td>Community Partners Working Together to Reduce Hospital Readmissions by Increasing Advance Care Planning</td>
<td>Janelle Shearer, BSN, MA, CPHQ; Nancy Stratman, BA, MS, NAR; Brenda Iverson</td>
<td>Veranda 7-8</td>
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<td>4K.</td>
<td>Prognosis at the Bedside: Can we do Better?</td>
<td>William Downey, MD; Joseph Amberg, MD</td>
<td>Atrium 6</td>
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**Lunch and Volunteer Service Award Presentation** 12:00 PM - 1:15 PM in the Ballroom

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<tr>
<th>&gt;&gt;&gt; SESSION 2 1:15 PM – 2:15 PM</th>
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<tbody>
<tr>
<td>5A. Living with Limited Time: Exploring Feelings</td>
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<td>5B. Key Drivers and Best Practices for Improving your CAHPS Results</td>
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<tr>
<td>5C. Pain-Staking Truths: How to Plug into Patients in Pain Without Shorting Out</td>
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<td>5D. Compassion Fatigue &amp; Moral Distress: What does ‘Doing Everything’ do to the Care Team?</td>
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<td>5E. Implementation of a Serious Illness Communication Program Using a Systemic Approach to Facilitate Conversations about Patient Goals and Values</td>
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<td>5F. The Hospice Information Visit: Setting the Stage for Hospice Admission</td>
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<td>5G. Involving Acute Care Hospital Social Workers in End-of-life Discussions</td>
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<td>5H. The New and Improved POLST 2016 and Understanding its Important but Limited Scope in Serious Illness Care</td>
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<td>5I. Opioids for Chronic Pain in Palliative Care Populations. Looking Back on What Has Changed the Last 10 Years</td>
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**Networking & Refreshment Break** 2:15 PM - 2:45 PM in the Garden Court

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<tr>
<th>&gt;&gt;&gt; SESSION 3 2:45 PM – 3:45 PM</th>
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<tbody>
<tr>
<td>6A. Effective Communication between Patients, their Surrogates, Loved Ones, and Medical Professionals</td>
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<tr>
<td>6B. The “We Honor Veterans” Program and the Vietnam Veteran: A Personal Story</td>
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<td>6C. Earning Palliative Care Extra Credit: Coaching Palliative Care to Nonspecialists</td>
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<td>6D. Hospice 101.5</td>
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<td>6E. How to Navigate and Understand Regulations Around Abuse</td>
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<tr>
<td>6F. Introduction to Strategies for Trauma Awareness &amp; Resilience for Patients’ End-of-life Care</td>
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<td>6G. Revitalize your Resiliency</td>
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<td>6H. Self-Reported Experience &amp; Barriers to the Use of Intrathecal Drug Delivery Systems: Results of a State-Wide Survey of Hospice Clinicians</td>
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<tr>
<td>6I. Medical Futility</td>
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<td>6J. LifeCourse: An Innovative Approach to Late Life Care</td>
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**Networking & Refreshment Break** 3:45 PM - 4:00 PM in the Garden Court

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<th>Closing Plenary 4:00 PM – 5:00 PM</th>
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<tr>
<td>The Gift of GAB: Goals, Attitude, Behavior</td>
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